



Chiangmai Rajabhat University Announcement
Integrity and Transparency Policy in Work Operations of
Chiangmai Rajabhat University”
2018

To be in accordance with the intent of the Constitution of the Kingdom of Thailand (interim), B.E. 2557, Official Information Act. B.E.2540, the Royal Decree On Criteria and Procedures for Good Governance, B.E. 2556, and in compliance with the government’s policies on state administration with good governance, anti-corruption and misconduct in government agencies, as well as the corruption prevention and suppression strategies, Phase 3 (B.E. 2560 - 2564), setting the moral and ethical standards of state employees and public officials and developing transparency in work operations of government agencies as well as preventing and suppressing corruption and misconduct of state employees and public officials in an attempt for the government sector to be trusted by the general public.

Chiangmai Rajabhat University has thus issued six policies concerning the integrity and transparency in work operations of the university based on the government’s policies. This integrity and transparency policies shall be standards, common practices, and shared values of the university for all faculty to adhere in simultaneity with existing rules and regulations as follows.

1. Transparency. Service users and the public are able to access the data of university conveniently through designated channels. Administration of all sectors shall be disclosed and information deemed not against the law shall be declared openly. When in doubt, explanations can be provided and investigated for its correctness. The systems and working mechanisms shall be improved with accountability and efficient assessment. Service users and stakeholders shall be allowed to participate in work operations of the university. Complaints shall be managed systematically.

The Guidelines

- 1) Disclose information about procurements to the public.
- 2) Investigate the conflict of interests concerning any procurement to prevent loss of state benefits.
- 3) Disclose correct, complete and updated information about the university operations.
- 4) Provide stakeholders and opportunity to partake in the university operations.
- 5) Provide the public, service users, and stakeholders an opportunity to express their opinions and monitor the operations of the university.
- 6) Provide the public a clear management system of and public relations on filing their complaints as well as listen to their opinions and recommendations to improve the operations.

2. Accountability. University administrators and faculty shall be responsible for performing their duties to their fullest extent. They shall be responsible for their job performances, and mistakes shall be readily improved. They shall be determined to work with their full capacity and efficiency and be accountable for their performances in order to achieve the goals.

The Guidelines

- 1) The university administrators and faculty at all levels shall be accountable for the university performances that may negatively affect and cause damage to society in general.
- 2) All personnel shall perform work with willingness, full capacity and success orientation, and shall listen to criticisms or comments from service users and stakeholders in order to improve their performances.
- 3) The university shall be accountable for any operation mistake, and shall issue measures to deal with irresponsible persons whose actions may cause damage to the state.

3. Job-related corruption free. All personnel shall be encouraged to strictly observe and implement the ethics regulations of the university personnel.

The Guidelines

1) All the management and personnel shall observe their ethics and disciplines. The subordinates shall be encouraged to observe their ethics and disciplines and required to abide by the regulations.

2) Chiangmai Rajabhat University shall strictly take disciplinary actions against violators.

4. Corporate Integrity Culture. Corporate culture of the university is based on integrity and good governance, starting from observing honesty, having shared values in anti-corruption, and having a guideline to prevent corruption and misconduct. The rules, regulations, announcements, and criteria of the university shall be issued, revised, updated, and accepted by the faculty by taking the university's benefits into consideration.

The Guidelines

1) University executives shall be leaders in having an intent to be honest and concretely specify work on prevention and suppression of corruption.

2) An anti-corruption committee shall be established in charge of transparent administration, work system improvement, and issuance of measures and regulations to prevent corruption, misconduct, and conflict of interest.

5. Work Integrity. The working system shall be standardized according to the principles of good governance. Working procedures shall be designed by using suitable administrative techniques and instruments. Resources including cost, labor and time shall be exploited for maximal benefits in order to improve competencies and operation ethics. University administrators and personnel at all levels shall be treated equally according to their contexts and status without discrimination.

The Guidelines

1) Designate clear operation procedures, manuals, or standards and implement them accordingly in order to reduce arbitrary perusal of officers. Job performance shall be considered fairly, equally and in accordance with the good governance principle.

2) Establish a monitoring system to prevent neglect of duty of officials, and operation standards shall be strictly directed by supervisors at all levels.

3) Administrators at all levels shall integrate integrity into their administration, be it personnel administration, budget administration, and fair job assignment.

4) Administrators at all levels shall create an environment conducive and supportive to effective and efficient operations of officials.

6. Communication in the organization Roles, duties, and operations of the university shall be publicized clearly, correctly and completely through several channels in order to create trust among and respond to expectations or needs of students, lecturers, personnel, and stakeholders in all sectors, for instance, state and private sectors or entrepreneurs.

The Guidelines

The focus shall be on disclosing and accessing university data and information thoroughly in accordance with the Official Information Act B.E. 2540, and on providing service users, stakeholders, and the general public an opportunity to participate.

This announcement is effective from the date of issuance onwards.

Issued on January 16, 2018



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Acting for President of Chiangmai Rajabhat University